

## **BRITE HOT TOPIC**

## DEACTIVATING THE INFORMATION BAR FOR INTERNET EXPLORER USERS ON A WINDOWS COMPUTER

(If you are being blocked from downloading Excel files from BRITE Portal queries )

To stop the Information bar from blocking file and software downloads, follow the steps below:

- 1. Open Internet Explorer.
- 2. Click the **Tools** button, and then click **Internet Options**.



3. Click the **Security** tab, and then click **Custom level**.

Internet Options
General Security Privacy Content Connections Programs Advanced
Home page
You can change which page to use for your home page.
Address: http://www.broward.k12.fl.us/erp
Use Current Use Default Use Blank
Temporary Internet files
Pages you view on the Internet are stored in a special folder for quick viewing later.
Delete Cookies) Delete Files Settings
(History
The History folder contains links to pages you've visited, for quick access to recently viewed pages.
Days to keep pages in history: 20 📚 Clear History
Colors Fonts Languages Accessibility
OK Cancel Apply



- 4. Do one or both of the following:
  - To turn off the Information bar for file downloads, scroll to the Downloads section of the list, and then, under *Automatic prompting for file downloads*, click the radio button next to "Enable".

Security Settings	? 🗙
Settings:	
Script ActiveX controls marked safe for scripting     Disable     Enable     Prompt	~
2 Downloads	
Automatic prompting for file downloads	
Eile download	
<ul> <li>Disable</li> </ul>	
Enable	
A Factor	×
Reset custom settings	
Reset to: Medium 💽 Res	et
ОК Са	ancel

• To turn off the Information bar for ActiveX controls, scroll to the ActiveX controls and plug-ins section of the list, and then, under *Automatic prompting for ActiveX controls*, click the radio button next to "Enable".



5. Click **OK**, and **Yes** to confirm that you want to make the change and Click **OK** again



