

**DEACTIVATING THE INFORMATION BAR FOR INTERNET EXPLORER  
USERS ON A WINDOWS COMPUTER**

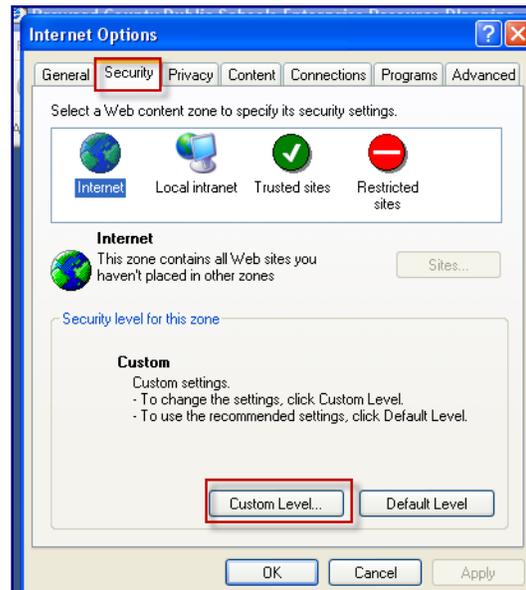
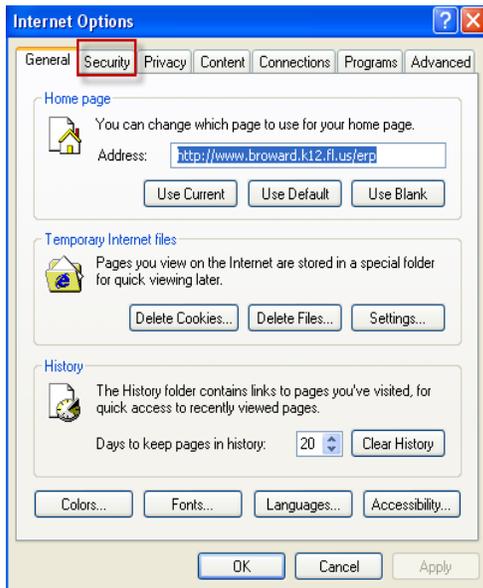
(If you are being blocked from downloading Excel files from BRITE Portal queries )

To stop the Information bar from blocking file and software downloads, follow the steps below:

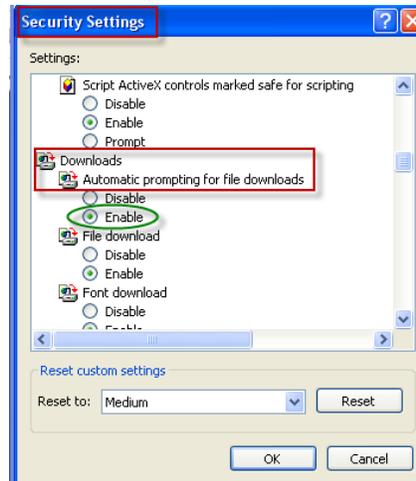
1. Open Internet Explorer.
2. Click the **Tools** button, and then click **Internet Options**.



3. Click the **Security** tab, and then click **Custom level**.



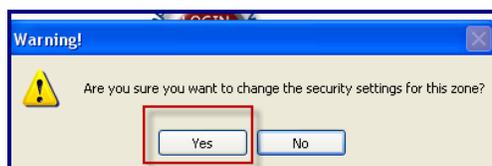
4. Do one or both of the following:
- To turn off the Information bar for file downloads, scroll to the **Downloads** section of the list, and then, under **Automatic prompting for file downloads**, click the radio button next to “**Enable**”.



- To turn off the Information bar for ActiveX controls, scroll to the **ActiveX controls and plug-ins** section of the list, and then, under **Automatic prompting for ActiveX controls**, click the radio button next to “**Enable**”.



5. Click **OK**, and **Yes** to confirm that you want to make the change and Click **OK** again



Click **OK** again.

